

Frequently Asked Questions and Support for Parents of children with SEND

We understand that home learning is a challenge and a find balancing act; finding a routine that works for you and your family is the most important goal. Being flexible in your approach at home may sometimes cause you and/or your child to worry. We hope to reassure you that there are lots of ways that you can achieve good home learning.

Some of the most common questions and concerns that are raised are:

- **My child cannot access the lessons at their timetabled time**
This is ok – just remember to upload work when it is done or drop the class teacher a message to let them know.
- **My child is finding there is too much work to complete**
Don't worry – work independently for approximately 30 mins for each lesson and upload what has been done.
- **My child is finding it difficult to download or upload work.**
Don't worry -drop the class teacher a message to let them know or ring one of our lead LSAs to provide additional support.
- **My child cannot complete all of the work because some of it is too hard and they need more support.**
Don't worry – do what you can do. If your child usually has support from an LSA in this class then they should be able to access this support through the google classroom. Try to encourage your child to attend the google meets so that they can talk to their teacher and ask questions (this can be done by typing in the chat box, it doesn't need your child to unmute their microphone). Drop the class teacher a message to let them know.
- **My child doesn't have the resources to complete a task set.**
Don't worry – drop the class teacher a message to let them know.
- **My child has missed some lessons and is now worried and trying to catch up**
Don't worry – start from today. Speak to one of the lead LSAs if you are worried about this.
- **My child is on the screen all the time and is feeling overwhelmed**
Stop – the moment your child feels overwhelmed encourage them to stop and take some time away from the screen. Then come up with a plan to make the day more manageable. This could be making sure you have a break between lessons, sticking to the 30 mins of independent working time each lesson, getting involved in activities outside of the curriculum for a period of time each day. Please contact your child's tutor or lead LSA to support you to have these discussions, so that you and your child can adjust your routine with confidence.

The most important response to all of these concerns is please do not worry, do your best and keep in touch. This way we can offer you the support you need.